

**SIKKIM STATE ELECTRICITY REGULATORY COMMISSION
GANGTOK**

No.

Date

In exercise of the powers conferred by sub-section (1) and sub-section (2) of Section 181 read with Section 61 and Section 57 of the Electricity Act, 2003 (36 of 2003) and all other powers enabling it in this behalf, the **Sikkim State Electricity Regulatory Commission (SSERC)** hereby makes the following regulations to further amend the *Sikkim State Electricity Regulatory Commission (Standards of Performance for the Distribution & Transmission Licensee) (Amendment) Regulations, 2024* (hereinafter referred to as the "Principal Amending Regulations 2024"):

1. Short Title, Extent, and Commencement

1.1 These Regulations may be called the **Sikkim State Electricity Regulatory Commission (Standards of Performance for the Distribution & Transmission Licensee) (Second Amendment) Regulations, 2026**.

1.2 These Regulations shall extend to the whole of the State of Sikkim.

1.3 These Regulations shall come into force from the date of their publication in the Official Gazette of Sikkim.

1.4 These Regulations shall apply to all distribution licensees, transmission licensees, and electricity consumers in the State of Sikkim.

2. Amendment of Regulation 5.10.1 of Chapter 5 of the Principal Amending Regulations 2024

In Regulation 5.10.1 of the Principal Amending Regulations 2024, the following proviso shall be inserted after the existing text:

*"Provided that the Distribution Licensee shall compute and track the **System Average Interruption Frequency Index (SAIFI)** to measure the total frequency of sustained outages per consumer in a year, in compliance with Rule 10 of the Electricity (Rights of Consumers) Rules, 2020."*

3. Amendment of Regulation 5.10.2 of Chapter 5 of the Principal Amending Regulations 2024

In Regulation 5.10.2 of the Principal Amending Regulations 2024, the following provisos and clauses shall be inserted/amended:

(a) After the definition of SAIDI, the following proviso shall be inserted:

*"Provided that the Distribution Licensee shall compute and track the **System Average Interruption Duration Index (SAIDI)** to measure the total duration of sustained outages per consumer in a year, in compliance with Rule 10 of the Electricity (Rights of Consumers) Rules, 2020."*

(b) Clause (a) under the exclusions list in Regulation 5.10.2 shall be substituted as follows:

*"(a) The minimum outage time to be considered for the calculation of SAIDI or SAIFI shall be 3 **(three)** minutes. Any outage of duration less than 3 (three) minutes shall be classified as a momentary outage and excluded from SAIDI and SAIFI calculations."*

4. Insertion of Regulation 5.10.4 in Chapter 5 of the Principal Amending Regulations 2024

After Regulation 5.10.3 of the Principal Amending Regulations 2024, the following new Regulation 5.10.4 shall be inserted:

"5.10.4 Notification of Target Levels and Compliance Reporting:

- (a) The Commission shall annually notify target levels for **SAIDI** and **SAIFI** for each distribution licensee, separately for urban and rural areas.
- (b) The Distribution Licensee shall publish quarterly and annual performance reports showing the actual SAIDI and SAIFI achieved against the specified target levels on its official website.
- (c) Non-compliance with the reliability benchmarks (SAIDI/SAIFI) so specified shall attract compensation/penalty as per the provisions of the Electricity Act, 2003".

By Order of the Commission

Secretary
Sikkim State Electricity Regulatory Commission (SSERC)